



SWIM & SURVIVE ENROLMENT FORM

Responsible Parents/Guardians name: _____

Contact numbers: (mobile) _____

(home) _____

(work) _____

Address: _____

Email Address: _____

Students details:

Gender: M F

Students full name: _____

Date of birth: _____

Medical conditions: _____

Students details:

Gender: M F

Students full name: _____

Date of birth: _____

Medical conditions: _____

Students details:

Gender: M F

Students full name: _____

Date of birth: _____

Medical conditions: _____

Students details:

Gender: M F

Students full name: _____

Date of birth: _____

Medical conditions: _____

Oasis Regional Aquatic Centre—Swim and Survive Enrolment Information

The Oasis Swim and Survive Coordinator is there to assist you if you have any questions or queries about the program or your child's classes please do not hesitate to ask. We do encourage feedback on the program.

Entry for classes

It is important that you swipe your entry card for your child's swimming lessons at reception on your arrival to classes. It is imperative that you do not lose this card (as it will be needed for all future bookings) and please ensure that you bring it with you to every lesson. It will need to be scanned by an Oasis staff member on your way through to classes as this will mark attendance to classes. This is important to log attendance and keep our system up to date. Replacements for lost cards will attract a fee.

General Pool Policy

- It is the policy of the Oasis that children must be changed in the family rooms or the appropriate dressing rooms at the pool. It is not acceptable to have children dressing on pool deck or opposite sex change rooms (we provide family change rooms).
- If your child is not toilet trained, they will be required to wear an aqua nappy whilst participating in any water activities. We do sell aqua nappies for babies at reception, however for older children we can provide you with a supplier.
- Please note that all children under the age of TEN years must be accompanied by an adult, (16 years and over), at all times within the facility and your child must be visible at all times. This includes whilst your child is participating in lessons.
- Children attending with obvious medical conditions (sickness, injury or illness) will not be allowed to undertake lessons. In cases of an extended illness or injury resulting in more than 2 missed lessons please contact the swim school coordinator with an appropriate medical certificate to discuss options available.
- Parents observing lessons will not be required to pay an entry fee, however standard entry fees apply to anyone other than those in lessons who intend to swim.

Public Health Reform 2012 Patron Responsibilities

To help reduce the possibility of contamination and lengthy pool closures we need to ensure the following guidelines are followed:

- Infants who are not toilet trained should have their water activities restricted to the toddlers' pool (where possible)
- Appropriate bathing attire must be worn at all times otherwise swimming will be prohibited
- Infants who are not toilet trained must wear tight fitting waterproof pants or swimming nappies at all times
- All nappies must be changed in change rooms and not at the poolside
- Soiled nappies should be disposed of in the bins provided
- Toddlers should be encouraged to use the toilet frequently
- All patrons after swimming should be changed in the appropriate change rooms.
- If your child does have an accident in the pool it is advised that they do not re-enter the pools as all swimwear needs to be thoroughly cleaned.
- If your child has been sick with vomiting or diarrhoea within the last 7 consecutive days we do ask that you do not allow your child to participate in lessons and we will happily organise a make-up lesson after your child has not had symptoms for 7 consecutive days.

During your child's lesson

- You are welcome to observe your child's lesson from seating around the pool. Please do not come up to your child whilst they are in lesson.
- If you need to speak to the teacher about anything, please direct your questions to the supervisor on the pool deck. Our teacher's time with your child is very important to us therefore questions need to take place through the coordinator to allow quality teaching time.

Make Up Class Policy

- Regular attendance is always recommended. When you enrol your child/ren into swimming lessons you are securing your place in the program at your specific day and time.
- In a circumstance where your child is sick and can not attend a lesson, after producing a medical certificate arrangements can be made in the attempt to have a make-up lesson. Make up lessons will be arranged during the term. Make-up lessons are not carried forward to the following term, therefore these lessons are forfeited.
- No refund will be given for missed classes even with a medical certificate. We endeavour to offer a make-up lesson for illness with a medical certificate provided, however they need to fit into vacancies within the program structure.
- Lessons for forgetting classes or early holidays will not be granted.

Refund Policy

- If your child sustains an injury that prohibits participation in the program please contact the Swim and Survive Coordinator so arrangements can be made (**a medical certificate will be needed to verify your child's illness**).
- Family Credit allows us to hold the remaining monies, until the family wishes to make another purchase. This can be on any service within the business or carried over to lessons for the next term.
- There are no refunds for other sport commitments, changing your mind about swimming or taking a holiday.
- In extenuating circumstances Oasis Management will look at alternative solutions with the family.

I, _____ have read and understand the above terms and conditions of the Oasis Regional Aquatic Centre, Swim and Survive program. I understand that by signing, I agree to abide by the above terms and conditions. I agree to have emails/SMS messages sent from time to time about enrolments dates, cancelled classes & general information. I agree to have my child/ren photographed for promotional material during swimming classes.

Parent/Guardian signature: _____

Date: _____